

General Conditions

EQUIPMENT ELIGIBILITY

- Residential units below 200,000 BTU/HR input are eligible.
- Equipment must be compliant with current building codes and operational at the time of initiating this agreement.
 - Building codes and/or safety issues must be addressed and corrected prior to Sippin Energy Products providing repair or maintenance under this agreement.
 - The cost to make the unit building code compliant and safe will be billable beyond the scope of this service agreement.
- The heating unit must be in good working order at the start of this service agreement. Pre-existing conditions will be repaired at prevailing rates prior to initiating coverage.
- Sippin Energy Products has the right to refuse service or maintenance under the following conditions:
 - There is no access to the heating unit, or access is unsafe. This includes snow and/or ice covered driveways and walkways.
 - The technician would have to work in a dangerous or unhealthy environment including chemicals, electrical hazards, water covered floors or active leaks, leaking waste pipes or animal waste, animals in the work area, an insect or rodent infested area, or other hazardous situations.

CONDITIONS

- Sippin Energy Products makes no guarantee that all parts will be in stock at the time. We will make every attempt to acquire necessary components as soon as possible. Sippin Energy Products is not responsible for obtaining obsolete or unavailable parts.
- In no event will Sippin Energy Products be liable for incidental or consequential damages to property or persons due to delay, unavailability of parts or labor, or conditions beyond the control of Sippin Energy Products.
- The homeowner is responsible to keep all venting and exhaust pipes and terminations free of snow, ice, and debris.
- This agreement will be in effect for a period of 12 months and will renew automatically unless cancelled by either party.
- The Annual Heating System Efficiency Tune-Up is performed at no labor charge under this agreement provided that the heating equipment is operating normally. Labor for all service repair work is billable at an automatic 20% discount from the prevailing rates of either normal or overtime hours.
- All parts used and installed during the maintenance visit and all service repair work are billable at an automatic 20% discount.
- Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1.5 times the normal business hour rate with a minimum of one hour of labor.



Bronze Watchguard® Oil Heating System Maintenance Plan

For Oil Fired Heating Systems



Priority Service • Installations • Local Expertise • Discounts

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Celebrating over 95 Years of Service



Bronze Watchguard® Oil Heating System Maintenance Plan

Includes the Following Plan Benefits:



Heating System Efficiency Tune-Up

Just like changing the oil in your car, your heating system should be tuned up annually. Below are the benefits of receiving an annual heating system tune-up:



Keeps the system running cleanly & reduces unexpected service calls



Increases efficiency of your heating system



Saves you money on fuel



Prolongs the life of your heating system



Safety Inspection

Your home heating system is complex and relies on multiple components to operate properly. A Sippin certified technician will ensure all of those components are operating at their factory specifications.



24-Hour Emergency Service

At Sippin Energy Products, we are here for our customers. With our 24-hour emergency service, no matter what the season, or reason, you can count on our team to be there for you.



20% Discount for Replacement Parts & Labor

For any unexpected repairs to your heating system, you will receive 20% off the cost of parts and labor required to fix the issue. (Discount does not apply to new equipment installations.)

Additional Water Heater Preventative Maintenance Option

Oil fired hot water heater coverage is available at an additional cost. Please contact us for additional plan details.

New Equipment Installations

As new advancements in heating oil equipment continue to be introduced, there are more and more ways for you to heat your home more effectively and efficiently. If your current heating system is over 15 years old, you may want to speak to our experts about these new options. Any Sippin Energy Products Maintenance Plan customer is eligible for a \$250 discount toward a new heating system.

\$250*

TOWARD AN OIL
HEATING SYSTEM
REPLACEMENT

*Save coupon for \$250 toward your heating system replacement. Cannot be combined with other offers. Limit of one per customer. Coupon only valid for equipment sold and installed by Sippin Energy Products.



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