

General Conditions

EQUIPMENT ELIGIBILITY

- Residential units below 200,000 BTU/HR input are eligible.
- Equipment must be compliant with current building codes and operational at the time of initiating this agreement.
 - Building codes and/or safety issues must be addressed and corrected prior to Sippin Energy Products providing repair or maintenance under this agreement.
 - The cost to make the unit building code compliant and safe will be billable beyond the scope of this service agreement.
- The heating unit must be in good working order at the start of this service agreement. Pre-existing conditions will be repaired at prevailing rates prior to initiating coverage.
- Sippin Energy Products has the right to refuse service or maintenance under the following conditions:
 - There is no access to the heating unit, or access is unsafe. This includes snow and/or ice covered driveways and walkways.
 - The technician would have to work in a dangerous or unhealthy environment including chemicals, electrical hazards, water covered floors or active leaks, leaking waste pipes or animal waste, animals in the work area, an insect or rodent infested area, or other hazardous situations.

CONDITIONS

- Sippin Energy Products makes no guarantee that all parts will be in stock at all times. We will make every attempt to acquire necessary components as soon as possible. Sippin Energy Products is not responsible for obtaining obsolete or unavailable parts.
- In no event will Sippin Energy Products be liable for incidental or consequential damages to property or persons due to delay, unavailability of parts or labor, or conditions beyond the control of Sippin Energy Products.
- The homeowner is responsible to keep all venting and exhaust pipes and terminations free of snow, ice, and debris.
- This agreement will be in effect for a period of 12 months and will renew automatically unless cancelled by either party.
- The Annual Heating System Efficiency Tune-Up and Safety Check is performed at no labor charge under this agreement provided that the heating equipment is operating normally. Labor for all service repair work is billable at an automatic 20% discount from the prevailing rates of either normal or overtime hours.
- All parts used and installed during the maintenance visit and all service repair work are billable at an automatic 20% discount.
- Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1.5 times the normal business hour rate with a minimum of one hour of labor.



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For Natural Gas or Propane Systems



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to enroll

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Why Is a Natural Gas or Propane Annual Maintenance Plan a Good Idea?

Preventative maintenance is the easiest way to extend the life of your home energy system. Our annual gas safety check and efficiency tune-up from our certified technicians will ensure your system is running the best it can. The result is a system that can help lower your energy bills and keep your family safer. In addition to our annual maintenance visit, you can rest assured that a Sippin Energy HVAC expert will be there for you year-round with top class service and discounts toward unexpected repairs.



HVAC Services for:



Oil



Geothermal



Air Conditioning



Electric



Heat Pumps



Solar

